



**Insurance Cards:**

The employee will receive one insurance card from UMR UnitedHealthcare for health/dental coverage and one card from CVS Caremark for prescription coverage. Insurance cards are mailed to the employee's home address. If the employee has elected spouse/dependent coverage, the employee will receive one additional set of insurance cards. Employees who have not received their insurance cards and need to schedule an appointment, order a prescription or if a provider needs to verify coverage, the employee or provider can contact a customer service representative at Willis HRH 1(800) 332-1168 to obtain enrollment information.

Employees can order replacement cards by contacting a customer service representative at Willis HRH 1(800) 332-1168.

Employees do not receive an insurance card for vision coverage – the provider verifies coverage electronically through Vision Service Plan or by contacting Willis HRH.

July 2011